

CAROLINA COOPS

Custom Designed Chicken Coops



Freight to Terminal, for Customer Pick Up

“Freight to Terminal” is a shipping option for a 3rd party freight carrier to transport your palletized coop to a receiving terminal near you for pick up. This is the most cost effective and most popular option for shipping our coops to our customers for self assembly. The terminal employees can and will load the pallet, with a forklift onto suitable transportation at your request or you can unpack the pallet at the terminal and load your vehicle by hand at your own pace. The terminal staff will NOT assist with hand loading but will typically dispose of your pallet for you if requested but are not obligated to do so.

Things to consider: The Size Of Your Pallet! Weight & dimensions are very important!

Ask your sales representative about the approximate weight and dimensions of your pallet.

1- You will need suitable transportation to go pick up your coop.

- *Pick up truck with at least a full size 6' long bed and 4' between wheel wells
- *Capability of hauling 1000-2200#, depending on your order
- *Pallet height will be ~7'.6" to consider for overall height clearance
- *Trailer with accessible sides for the forklift to load the pallet onto the trailer
- *Renting a moving truck is a popular option!

Be mindful of the clearance on the door opening, you may need to un-palletize your coop to load it into moving truck or enclosed trailer

2- You will be responsible for securing your load for transportation home.

- *Bring a box cutter, knife, screw gun, gloves
- *An extra person or 2 are helpful to unpack the pallet safely if un-palletizing to transport



Not forklift accessible



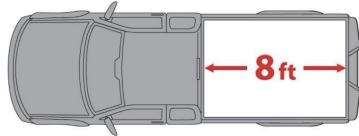
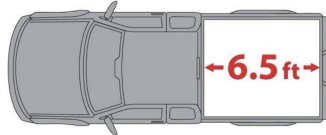
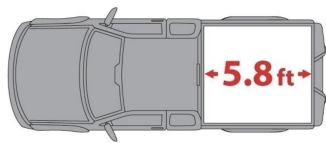
Easy forklift accessibility!



There are a variety of ratchet straps and sizes



Ideal 2in wide >25'ft long & Heavy Duty



DON'T FORGET TO VERIFY PAYLOAD CAPACITY!

INSPECT YOUR PALLET BEFORE SIGNING FOR IT!!
Top- American or Carolina Coop. Bottom- California Coop

If it is NOT neat looking like these, wrapped in black shrink wrap, DO NOT sign for it until you speak to a Carolina Coops representative or properly notate the delivery receipt before accepting the pallet.

Procedure:

- Carolina Coops will contact you to let you know that your coop is complete in the fabrication and packing process and is ready to ship. At this time, we will send a final invoice with final shipping costs and the final weight and dimensions of your exact pallet to be shipped.
- Once the final invoice is paid in full, Carolina Coops will schedule the pick up of your pallet for transit. Depending on the day and time of final payment, sometimes we can schedule same day pick up, most are scheduled for the next business day.
- Carolina Coops will forward carrier and tracking information on your paid invoice.
- Carolina Coops will send photos of your pallet along with any other supporting information needed for the receipt of your new Carolina Coop!
- Once the pallet has reached the destination terminal, dispatch will contact you to let you know that it's ready for pick up. You may also track it on your own and call the terminal to schedule pick up.
- Please note STORAGE FEES may apply if you do not pick up your pallet within 3 business days from notification. Storage fees will be billed to you by Carolina Coops and will be due on receipt of invoice. Storage fees can range from **\$150-\$250/day** depending on the terminal.
- When you arrive at the terminal, inform the front desk personnel that you're there for pick up. They will request the "PRO/Tracking Number" and likely a drivers license or other photo ID.
- A forklift operator will bring your pallet to a loading area for you to inspect and sign for acceptance.
- Inspect the pallet thoroughly, referencing the photos that were sent to you. If anything looks out of place, note it on the receipt before signing and take pictures if needed for an insurance claim. All pallets are fully insured for the full invoiced price.
- **IF there is damage-** Take photos of said damage and make notes on the delivery receipt PRIOR to signing. Call Carolina Coops immediately and forward all photos and details so that we may file a claim within the allotted time frame of **24hrs ONLY**.

Disclaimer: Carolina Coops is not liable for any additional charges or storage fees after the pallet has left our facility, these will be billed to the consignee and due upon receipt. Carolina Coops is not liable for any damages to the pallet or personal property during transit, pick up or loading process. Please use your discretion for pick up times, assistance loading and unloading and ensuring that you are accepting the correct pallet in good order. **Any damage claims must be documented at pick up and reported to Carolina Coops within 24hrs with full details to file a claim.** Acceptance and replacement of damaged goods will be at the expense of the consignee if no damage is recorded upon pick up and signing of acceptance at the freight terminal.